



## Installing Subscription Software

Follow the instructions below to get your subscription software up and running.

### 1. Collect Your Account Information

After you subscribe to Autodesk software, you receive a welcome email message that contains information about how to sign in to your Autodesk Account:

- **New Users:** Your **User ID** and **Password** are listed in the welcome email message. Use this information to sign in to [accounts.autodesk.com](https://accounts.autodesk.com) to access your software and product information.

**Note:** The welcome email message is different from your order confirmation email and arrives after your software is available in your Autodesk Account.

- **Existing Users:** If you already have an Autodesk ID, your welcome email contains a link to [accounts.autodesk.com](https://accounts.autodesk.com). Use your existing account information to sign in and access your software.

### 2. Record Your Serial Number and Product Key

You're Serial Number and Product Key, used to activate your subscription software, is stored in your [Autodesk Account](#). This information may be entered for you automatically during installation if you use Install Now.

**To locate your Serial Number and Product Key:**

- Sign into your [Autodesk Account](#) and click the **Accounts** tab at the top of the page.
- Locate the software you wish to install in the list of available products and services and click on the arrow icon to reveal your subscription information.
- Record the Serial Number and Product Key listed.

**Can't find your software?**

- **Find more downloads:** Click the **Download Products** button on the lower right-hand section of the page to access a full list of available software.



- **Get invited:** Your software may have been purchased by a Software Coordinator. Check with your IT department about getting set up as a single-user on your subscription contract.

### 3. Install Your Software

You have several options for installing your subscription software:

- **Download and Install:** See [Download Methods for Autodesk Account](#) for details. The [Browser Download](#) and [Download Now](#) methods allow you to download installation files that can be re-used. Files downloaded using [Install Now](#) can only be used for installation at the time of download.
- **Install from Physical Media:** Please see [How to request Autodesk product media](#) and [How to install Autodesk software on a single computer](#) for more information.

### 4. Add User and Assign Permissions

If you subscribe to more than one license for a software title, you can assign access and permissions to other users. See the following for more information:

- [Access user management](#)
- [Add users](#)
- [Remove users](#)
- [Set user permissions for products](#)

### 5. Launch Your Software

You must be online to activate your license when you launch your software for the first time. If you run into any problems, please [contact](#) the Prokon technical team.